# Senate



General Assembly

File No. 66

February Session, 2008

Substitute Senate Bill No. 183

Senate, March 20, 2008

The Committee on Banks reported through SEN. DUFF of the 25th Dist., Chairperson of the Committee on the part of the Senate, that the substitute bill ought to pass.

#### AN ACT CONCERNING SURETY BONDS FOR DEBT ADJUSTERS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- Section 1. Section 36a-664 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2008*):
- 3 (a) (1) Except as provided in subdivision (2) of this subsection, no 4 such license, and no renewal thereof, shall be granted unless the 5 applicant has filed a surety bond with the commissioner written by a 6 surety authorized to write such bonds in this state, provided any 7 applicant that files applications for licenses for more than one location 8 shall file a single bond. [For] Except as provided in this subdivision, 9 for every applicant, the principal amount of the bond shall be the 10 greater of (A) forty thousand dollars, or (B) twice the amount of the 11 [highest total] average daily balance of the payments received by the 12 applicant from Connecticut debtors in connection with the applicant's 13 debt adjustment activity [in any month] during the preceding twelve 14 months ending July thirty-first of each year and, in the case of an 15 applicant that has acquired the business of a predecessor debt adjuster,

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the predecessor's debt adjustment activity during such preceding 16 17 period, not to exceed one million dollars. The commissioner may 18 require a larger bond if the commissioner determines that a licensee 19 has engaged in a pattern of conduct resulting in bona fide consumer 20 complaints of misconduct and that such increased bond is necessary 21 for the protection of consumers, or may increase or decrease the 22 amount of the bond based upon the applicant's or licensee's financial 23 condition, business plan and the actual or estimated aggregate amount 24 of payments and fees paid by Connecticut debtors to such applicant. 25 Each licensee shall submit to the commissioner, [evidence that the 26 bond complies with the provisions of this subdivision] by September 27 first of each year, a report containing information on the average daily 28 balance of the payments received by the licensee from Connecticut 29 debtors during the preceding twelve months ending July thirty-first of 30 each such year. The report shall be subscribed and affirmed as true by 31 the licensee and shall be in a form prescribed by the commissioner.

(2) If a licensee or applicant for renewal of a license establishes that such licensee or applicant is unable to comply with the bond required by subdivision (1) of this subsection, it [may submit to the commissioner, by July first, a request for an alternative to such requirement. If the commissioner finds that the financial responsibility, character, reputation, integrity and general fitness of the applicant so warrant, the commissioner may permit the applicant or licensee to supplement the maximum surety bond that shall file a bond for the highest principal amount it can obtain, provided [the principal amount of the surety bond such amount shall be a minimum of forty thousand dollars, [with such other bonds or insurance policies, in such amounts, for such period and subject to such conditions as the commissioner may approve. Any such bond or insurance policy shall be written or issued by a surety or insurance company authorized to write such bonds or sell such insurance in this state and the licensee or applicant for renewal shall, in lieu of the balance of the required amount of the bond, deposit a sum equal to the amount of the bond required by subdivision (1) of this subsection, less the amount of the bond filed with the commissioner, in cash or cash equivalents, with such bank,

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out-of-state bank that has a branch in this state, Connecticut credit union or federal credit union as such applicant or licensee may designate and the commissioner may approve, and subject to such conditions as the commissioner deems necessary for the protection of consumers and in the public interest. No applicant or licensee shall make such deposit until the depository institution and the applicant or licensee executes a deposit agreement satisfactory to the commissioner. The deposit agreement shall pledge the amount deposited to the commissioner and provide that the depository institution shall not release any of the moneys pledged without the authorization of the commissioner. The amount deposited shall secure the same obligation as would a surety bond filed under this section and shall be held at such banks or credit unions to cover claims during the period the license remains in full force and effect and the succeeding two years after such license has been surrendered, revoked or suspended or has expired. The applicant or licensee may collect interest on such deposit in accordance with its deposit agreement. The deposits made pursuant to this section shall be deemed, by operation of law, to be held in trust for the benefit of any debtor, who may be damaged by failure of an applicant or licensee to perform any written agreements or by the wrongful conversion of funds paid to a licensee in the event of the bankruptcy of the licensee, and shall be immune from attachment by creditors or judgment creditors.

(3) The form of any surety bond submitted pursuant to this section shall be approved by the Attorney General. Any surety bond filed under this section shall be conditioned upon the licensee faithfully performing any and all written agreements with debtors, truly and faithfully accounting for all funds received by the licensee in the licensee's capacity as a debt adjuster, and conducting such business consistent with the provisions of sections 36a-655 to 36a-665, inclusive. Any debtor who may be damaged by failure to perform any written agreements, or by the wrongful conversion of funds paid to a licensee, may proceed on any such surety bond against the principal or surety thereon, or both, to recover damages. The commissioner may proceed on any such surety bond against the principal or surety thereon, or

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both, to collect any civil penalty imposed upon the licensee pursuant to subsection (a) of section 36a-50. The proceeds of any bond, [or insurance policy,] even if commingled with other assets of the licensee, shall be deemed by operation of law to be held in trust for the benefit of such claimants against the licensee in the event of bankruptcy of the licensee and shall be immune from attachment by creditors and judgment creditors. Any bond [or insurance policy] required by this section shall be maintained during the entire period of the license granted to the applicant, and the aggregate liability under any such bond [or insurance policy] shall not exceed the principal amount of the bond or the limit of liability. [of the insurance policy.]

- (b) The surety [or insurance] company shall have the right to cancel any bond [or insurance policy written or issued] <u>filed</u> under subsection (a) of this section at any time by a written notice to the licensee, stating the date cancellation shall take effect. Such notice shall be sent by certified mail to the licensee at least thirty days prior to the date of cancellation. No such bond shall be cancelled unless the surety [or insurance] company notifies the commissioner in writing not less than thirty days prior to the effective date of cancellation. The commissioner shall automatically suspend the license on the date the cancellation takes effect, unless the bond [or insurance policy] has been replaced or renewed. The commissioner shall give the licensee notice of the automatic suspension pending proceedings for revocation or refusal to renew and an opportunity for a hearing on such actions in accordance with section 36a-51 of the 2008 supplement to the general statutes.
- (c) No licensee shall use, attempt to use or make reference to, either directly or indirectly, any word or phrase which states or implies that the licensee is endorsed, sponsored, recommended [,] <u>or</u> bonded [or insured] by the state.

This act shall take effect as follows and shall amend the following sections:		
Section 1	Iuly 1, 2008	36a-664

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### Statement of Legislative Commissioners:

In the first sentence of section 1(b), the closing bracket was moved to retain the word "company" for internal consistency in the subsection.

**BA** Joint Favorable Subst.

The following fiscal impact statement and bill analysis are prepared for the benefit of members of the General Assembly, solely for the purpose of information, summarization, and explanation, and do not represent the intent of the General Assembly or either chamber thereof for any purpose:

#### **OFA Fiscal Note**

State Impact: None

Municipal Impact: None

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State Impact: None

**Municipal Impact:** None

OLR Bill Analysis sSB 183

#### AN ACT CONCERNING SURETY BONDS FOR DEBT ADJUSTERS.

#### SUMMARY:

This bill changes the method for calculating the required surety bond that must be filed by debt adjustors. It also sets the bond for a debt adjustor applicant who acquires the debt adjuster business of a predecessor. The bill (1) gives the banking commissioner authority to change the bond amount based on certain conditions and (2) requires applicants who cannot meet the bond requirements to deposit a certain amount in a bank, instead of obtaining an insurance policy as is the option under current law. It also makes conforming changes.

EFFECTIVE DATE: July 1, 2008

#### CALCULATING THE REQUIRED BOND

Current law sets the bond amount for debt adjustor license applicants at the greater of (1) \$40,000 or (2) twice the amount of the highest total payments received from Connecticut debtors in connection with the applicant's debt adjustment activity in any month during the preceding 12 months ending on July 31 of each year. The bill requires the average daily balance over the preceding 12 months to be used instead of the highest total in any month. It limits the bond for applicants that have acquired the business of a predecessor debt adjuster to \$1 million, using the same calculation.

The bill allows the banking commissioner to require a larger bond if he determines that (1) a licensee has engaged in a pattern of conduct resulting in bona fide consumer complaints of misconduct and (2) the increased bond is necessary for consumer protection. The bill also allows the commissioner to change the bond amount based on the

applicant's or licensee's financial condition, business plan, or the amount of payments and fees paid by Connecticut debtors to the applicant. Current law requires licensees to submit evidence that the bond complies with the statutory requirements by September 1 of each year. The bill requires licensees to submit a report specifically containing information on the average daily balance of payments received from Connecticut debtors during the preceding 12 months ending July 31. It must be subscribed and affirmed by the licensee in a form the commissioner prescribes.

## LICENSEES AND APPLICANTS UNABLE TO MEET THE BOND REQUIREMENTS

Under current law, when a licensee or renewal applicant cannot comply with the bond requirements, the person can submit a request for an alternative to the commissioner by July 1. If the commissioner determines it is warranted, he can allow the applicant or licensee to supplement the maximum bond, as long as it is at least \$40,000, with other bonds and insurance policies, with the details approved by the commissioner. The bill instead requires a licensee or applicant in this situation to file the highest bond it can get, as long as it is at least \$40,000. In lieu of the balance, the licensee or applicant must deposit an amount equal to what it was required to pay, minus the \$40,000 or more in cash or cash equivalents with a commissioner-approved Connecticut bank, out-of-state bank with a Connecticut branch, or Connecticut or federal credit union. The commissioner may impose other conditions he deems necessary for consumer protection and the public interest.

The bill prohibits such deposits from being made until the institution and licensee execute a depository agreement that the commissioner finds satisfactory. The agreement must pledge the deposited funds to the commissioner and prohibit the institution from releasing any of the pledged funds without the commissioner's authorization. The bill specifies that the deposited amount secures the same obligations as would the surety bond and that it is to be held at the institution to cover claims during the license period and for two

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years after the license is surrendered, revoked, suspended, or expired. The applicant or licensee may, however, collect interest on the deposit in accordance with the agreement.

The bill deems the deposits, by operation of law, to be held in trust for the benefit of a debtor who is damaged by (1) the applicant's or licensee's failure to perform a written agreement or (2) the wrongful conversion of funds paid to a licensee in the event of the licensee's bankruptcy. The funds are immune from attachment by creditors or judgment creditors.

#### **COMMITTEE ACTION**

**Banks Committee** 

Joint Favorable Substitute Yea 17 Nay 0 (03/04/2008)